



International Return for Repair Form

(Return this form with the defective part)

www.corecentricsolutions.com Toll Free: 866-737-2244 Local: 630-216-5000 FAX: 630-216-5060

General Information – PLEASE FILL IN ALL INFORMATION

Name / Company: _____ Date: _____

Contact: _____ Phone #: _____

Shipping Address: _____

City: _____ State/Province: _____ Postal Code: _____

FAX #: _____ Email: _____

P.O. or Tracking #: _____ Contact (if quoted): _____

Information for Defective Part

Part #: _____ Quoted Price: _____

Brand/Model #: _____

Describe Problem: _____

If part received is different from part/price listed, we will contact you prior to repair.

International Shipping Terms and Conditions.

Customer is responsible for inbound and return shipping and handling fees.

All inbound international orders will incur an additional fee of \$60 as payment of U.S. Customs fees (includes entry prep fees, disbursement fees, duty fees, and any processing fees) required to clear U.S. Customs. CoreCentric reserves the right to chargeback the customer for any U.S. Customs fees not prepaid.

Our return shipping and handling fees are: Canada/Mexico - \$50.00, Puerto Rico - \$35.00, other countries will vary.

All in country Customs fees are the responsibility of the customer directly with the carrier (FedEx, UPS, Canada Post).

Declared value of your part at point of shipping may not exceed \$300. All parts with declared value over \$300 cannot be received at our dock and will be returned.

Freight Value Protection: CIRCLE COVERAGE: \$5 for \$100 \$8 for \$200 \$10 for \$300

Payment Method: (Credit Card) PLEASE NOTE: PAYMENT REQUIRED BEFORE SERVICE BEGINS.

Credit Card (Circle One) _Visa MC Amex Discover

Credit Card # _____ CC Expiration Date: _____

Cardholder's Name: _____

I have read and agree to all terms and conditions above.

Cardholder Signature: _____ Total Cost: _____

In the event the original part is not repairable, or we are experiencing component shortages or delays, or on long delays due to service backlog; CoreCentric Solutions, Inc. reserves the right to replace the original part sent in for repair with an alternative part, meeting the same form, fit and function of the original part.

✂ Use the label below to return the defective part to CoreCentric Solutions, Inc.

CoreCentric Solutions, Inc.

Attn: RFR Dept.
191 E. North Avenue,
Drop 1
Carol Stream IL 60188