



USA Customer Return for Repair Form

(Return this form with defective part)

Toll Free: 866-737-2244 Local: 630-216-5000 FAX: 630-216-5060

General Information – PLEASE FILL IN ALL INFORMATION

Name / Company: _____ Date: _____

Contact: _____ Phone #: _____

Shipping Address: _____

City: _____ State: _____ Zip Code: _____

FAX _____ Email: _____

P.O. or Tracking #: _____ Contact (if quoted): _____

Need Part Back Quickly – Expedite Repair Service Available for 24-48 hour in-house turnaround time – \$50 additional charge plus \$35 overnight shipping. Circle YES

This is an additional \$85 charge beyond the quoted price and is not available on international orders. Overnight shipping (M-F delivery only) is included with expedited orders.

Information for Defective Part

Part #: _____ Quoted Price: _____

Brand/Model #: _____

Describe Problem: _____

If part received is different from part/price listed, we will contact you prior to repair.

Shipping and Other Information

CoreCentric Solutions, Inc. ships UPS Ground/UPS 3 Day Select or FedEx Ground for US shipments. *International customers must use our International RFR form..* The standard shipping and handling fee for US domestic shipments is \$11.99. Hawaii, Alaska and Puerto Rico standard shipping is \$35. Our Terms and Conditions can be found at "www.corecentricsolutions.com." Declared value of your part at point of shipping may not exceed \$300, the cost of the repair only. See below:

Freight Value Protection: (\$300 max value)	CIRCLE COVERAGE	\$5 for \$100	\$8 for \$200	\$10 for \$300
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Special Shipping Instructions (Extra Cost): (Next day, etc).

Payment Method: (Credit Card)

PLEASE NOTE: PAYMENT REQUIRED BEFORE SERVICE BEGINS.

Credit Card: (Circle One) Visa MC Amex Discover

Credit Card #: _____ Expiration Date: _____

Cardholder's Name: _____

Total Cost: (Part + Ship/Hndl + Freight Value Protection) \$ _____

I have read and agree to all terms and conditions above.

Cardholder Signature: _____

In the event the original part is not repairable, or we are experiencing component shortages or delays, or on long delays due to service backlog; CoreCentric Solutions, Inc. reserves the right to replace the original part sent in for repair with an alternative part, meeting the same form, fit and function of the original part.

Use the label below to return your part to CoreCentric Solutions, Inc. for repair.

CoreCentric Solutions, Inc.

**Attn: RFR Dept.
191 E. North Avenue,
Drop 1
Carol Stream IL 60188**